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Specializing in Secure and Flexible Internet Solutions

E-Mail Spooling Service *(Backup MX Role)*

This service is priced at $0.30 per user per month. Here is example pricing at several common user counts:

Users	Monthly	Quarterly	Yearly	Notes
01/08/11	n/a	n/a	$30.00	
10	n/a	n/a	$36.00	
25	n/a	n/a	$90.00	
50	n/a	$45.00	$180.00	
100	$30.00	$90.00	$324.00	Accounts sized at 100 users or more are eligible for a 10% discount with yearly billing.
250	$75.00	$225.00	$810.00	
500	$150.00	$450.00	$1,620.00	
1000	$300.00	$900.00	$3,240.00	

This pricing assumes the following:
- The service is being used in a Backup MX role. This customer's server is listed as the Primary host in the DNS MX records and that host scheduled to be up more than 90% of the time.
- A recipient filtering arrangement is defined. Our system would reject invalid e-mail addresses at the SMTP level. See below for options.

This service includes the following features:
- Access to our web based Queue Management System. The Queue Management System provides a web interface enabling you to check the status of your account.
- Web based access to the queued e-mail. From this interface the queued e-mail can be viewed, deleted, and forwarded to other destinations.
- ETRN.com attempts delivery of queued e-mail up to four times an hour and with each new incoming e-mail.
- If needed, ETRN.com can queue e-mail for up to 30 days.
- Multiple delivery modes:
  - ETRN with automatic retry – this mode delivers queued e-mail to your server's static IP address or host name. Delivery in the mode is triggered by ETRN requests, for each e-mail received, and periodically.
  - ETRN only – this mode delivers queued e-mail to your server's static IP address or host name.

ETRN.com LLC - 23009 NE 188th St - Holt, MO 64048 - 866-271-ETRN - 815-986-7309 - 816-264-3876 FAX

Delivery is only triggered by ETRN requests.
- Authenticated Dynamic – delivers queued e-mail to an authenticated dynamic IP address.
- POP3 – queued e-mail is retrieved using POP3.
- OpenVPN – in this your server establishes an OpenVPN connection to our network. This mode is combined with one of the other delivery modes to effect delivery over a secure tunnel. The OpenVPN mode can be used by customers with dynamic IP address or hosts behind a firewall.
- Basic Spam Filtering – SMTP based Spam filtering is included.
- Virus Scanning – Free E-mail Virus Scanning is included.

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Notes:

- Minimum billing is $30.00 per billing period.
- Available billing periods are:
  - Monthly (12 times per year)
  - Quarterly (4 times per year)
  - Yearly (once per year)
- Accounts with a total monthly price of greater than $30.00 may be billed an annually at a 10% discount.
- Payment terms are "due upon receipt". After 30 days late fees and additional charges may apply. After 60 days the account may be suspended and additional charges for re-activation may apply.
- Setup fees ($25.00) may apply. Additional charges may apply for complex configurations.
- Custom solutions are also available. Inquire for details.
- Quotes are valid for 30 days.

All prices are subject to change at any time without notice. ETRN.com LLC reserves the right to refuse or cancel an order at any time.